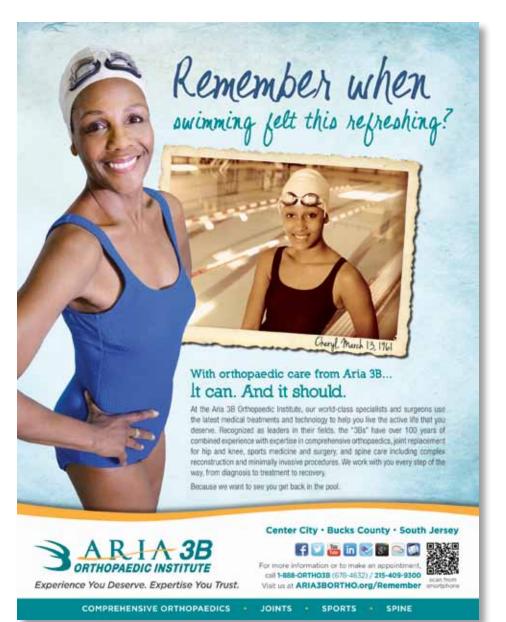
REMEMBER WHEN CAMPAIGN FOR ARIA HEALTH 3B ORTHOPAEDIC INSTITUTE



When Aria Health welcomed the world-class 3B Orthopaedic Institute in January 2013, the Aria Health marketing team and their agency partner DavidHenry Marketing & Media launched an announcement campaign for the nationally-recognized group leveraging local and regional media (including print, outdoor, radio, transit, interactive and direct mail). The campaign was crafted to engage and motivate new audiences, while maintaining the equity built with existing relationships (patients, referring network, local media, regional partnerships), and to provide a smooth transition for the group, and understandable brand alignment. From a corporate branding standpoint, Aria Health has a strategic positioning of 'role' where the healthcare services they provide to the community are an integral part of the lives of the people they serve. In order to demonstrate true partnership and integration with Aria, the newly established Aria 3B Orthopaedic brand was positioned in a manner that helped the patient community understand this connection.

ORGANIZATION INFORMATION

ARIA HEALTH
(Healthcare System)
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AGENCY INFORMATION

DAVIDHENRY
MARKETING & MEDIA
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Officer
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MEDIA USED

Media: TV; Specialty (US Open Sponsorship); Print; Radio; Billboards; Transit; Website (own – www.ariahealth.org); Newsletter/ Magazine (own) – Aria Health Magazine; Social Media (internal – YourAriaHealth.org)

DURATION

4 Months

Remember when playing baseball felt this good? ARIA 3B ORTHOPAEDIC INSTITUTE ARIA 3BORTHO.org/Remember



Billboards

As the outreach for the "3Bs" continued, they were promoted in conjunction with the overall orthopaedic service line at Aria Health under the Aria 3B Orthopaedic Institute brand. Their specialized services were highlighted in a comprehensive media campaign called "Remember When". The creative strategy was to help key target audiences 'remember when' they were feeling young, healthy and happy to be active - by taking care of the injuries or pains in their spine, joints or back. The series features daily physical activities, such as baseball, swimming, dancing, bike riding and tennis – where the older person turns into the younger version of them. For the US Open sponsorships, the team leveraged the transportation in and around the events (i.e. bus/transit) to create experiential advertisements. For example, the buses with the 'swimming ad' featured water images on the top and sides of the bus interiors next to the advertisements, so the audience felt like they were in a pool; the 'bike rider ad' had sky images on the top and tree lined images on the side of the interiors, etc. In addition to the media buys, the hospitals and their affiliated medical offices had flyers, posters and other direct response materials distributed.







RADIO...

:30

At an Orthopedic Institute, world class specialists,
surgeons and technology are a must! Personal care
is too. The Aria 3B Orthopedic Institute is redefining
care in Center City, Bucks County and South Jersey.

With over a century of experience, the 3B's Drs. Booth,
Bartolozzi and Balderston and their partners personally
guide you from treatment through recovery. For joint
replacements, sports medicine, spine care and more
call 1-888-ORTHO3B or visit aria3bortho.org. At the
Aria 3B Orthopedic Institute, you come first.

Overall, the 'Remember When' campaign was well received by the marketplace and continues to be leveraged in Aria Health's online and social media outlets. Results include an increase in calls to the Institute's Call Center for inquiries and consultations, plus double-digit increases in the service line's traffic to the website and social media channels.

⊤∨ **VIDEO...**















At the Aria 3B Orthopedic Institute, we know you remember when throwing a ball felt this good. And staying fit was energizing and fun. Enjoy an active lifestyle once again with orthopedic care from a world class team. From joint replacement

to sports medicine and spine care, we treat patients like family and help you remember how good it is to feel your best. Aria 3B offers the experience you deserve and the expertise you trust.

Learn more at ARIA3BORTHO.ORG/Remember.







Outdoor/Transit

Newsletter